Between 4 November 2011 and 10 February 2012, we are undertaking our second phase of public consultation.

The table opposite sets out what we’re asking for your views on and in which documents you can find this information.

All of the documents you need to respond to the consultation are available on our website www.thamestunnelconsultation.co.uk or at one of our public exhibitions and at local libraries and town halls. To request a hard copy email thames.tunnel@thameswater.co.uk or call 0800 0721 086.

You can give your comments by completing a feedback form on our website or write to us at Thames Tunnel Consultation, Thames Water Utilities, Freepost SCE 9923, PO BOX 522, Swindon SN2 8LA.

## What we’re asking for your views on at phase two consultation

<table>
<thead>
<tr>
<th>Question</th>
<th>Documents Available</th>
</tr>
</thead>
<tbody>
<tr>
<td>The need for the project and whether a tunnel is the most appropriate solution.</td>
<td>Project information papers: Overflow, Options</td>
</tr>
<tr>
<td>Our preferred tunnel route and its detailed alignment.</td>
<td>Project information paper: Route and tunnel alignment</td>
</tr>
<tr>
<td>Our preferred sites for the construction and permanent works.</td>
<td>Site information papers</td>
</tr>
<tr>
<td>Our proposals for these sites during construction and operation.</td>
<td>Site information papers</td>
</tr>
<tr>
<td>Potential effects and our plans to address these.</td>
<td>Site information papers</td>
</tr>
<tr>
<td>Findings from our preliminary environmental studies.</td>
<td>Site information papers</td>
</tr>
</tbody>
</table>
Phase one consultation

Phase one of our public consultation (13 September 2010 – 14 January 2011) gave everyone an opportunity to comment on our initial plans for the Thames Tunnel project.

During phase one consultation, we asked for your views on:

- the need for the project
- our preferred tunnel route and sites, and how they were chosen
- what the preferred sites might look like after construction
- how engineering, planning, environmental, community, and property issues had been considered.

We started phase one consultation by publishing our Statement of Community Consultation in the Evening Standard and sent out over 170,000 letters to people in the vicinity of our preferred and shortlisted sites.

People were able to view, and comment on, our plans by attending one of our 25 public exhibitions, by visiting our website, or by writing to us. During this period we also attended 60 meetings with stakeholders to discuss our proposals.

More than 4,750 people attended the public exhibitions and 2,869 people and organisations responded to the consultation. Five petitions were also received with a total of 11,475 signatures.
What you told us in phase one consultation

The majority of people who responded during phase one consultation supported the need for the Thames Tunnel project. Some people were unclear or not convinced that a storage and transfer tunnel is the most appropriate solution.

Having considered the comments received, we still believe that it is essential to reduce the amount of sewage entering the River Thames and that a tunnel is the best way to achieve this.

Of the three routes presented, Abbey Mills (our preferred route) received the most support. As the least disruptive and most cost-effective solution, we still consider it the most appropriate route.

Comments were also received on our preferred and shortlisted sites for controlling the CSOs and building the tunnels. The comments varied across the sites but included loss of amenity, construction effects such as noise, dust and increased traffic congestion, visual impact of permanent structures and odour.

We have taken these into account when developing our proposals, including measures that can be put in place to minimise any potential impacts. In some cases, alternative sites are now proposed.

All the comments we received were carefully considered and we have amended our plans in light of these, where possible and appropriate. You can download our Report on phase one consultation at www.thamestunnelconsultation.co.uk.
Interim engagement

Taking on board information from our further technical work and comments from phase one consultation, we identified some possible alternative options for the preferred sites proposed at phase one consultation and alternative uses of several preferred sites.

We held 12 interim engagement events between 11 March 2011 and 11 October 2011 and gathered comments on these possible alternatives.

Around 825 people attended the interim engagement sessions, and 320 people and organisations responded to the engagement, including three petitions with a total of 4,877 signatures.

What you told us at interim engagement

Comments were received about a range of issues similar to those highlighted at phase one consultation. Issues raised included construction effects such as noise, dust, increased traffic congestion, hours of working; and permanent effects such as odour, legacy of the new infrastructure for the sites and surrounding areas. A number of respondents also objected to the use of the proposed sites.

These comments have, where possible, informed the development of our plans. More details can be found in our Interim engagement report at www.thamestunnelconsultation.co.uk.

Next steps

We will use feedback gathered during phase two consultation to further refine our plans, where possible. We will publicise our proposed planning consent application in mid 2012 before submitting it for approval. At that time you will have another opportunity to comment on the scheme.

Comments received will be considered before the application is formally submitted.

Related documents

Project information papers
- Overflow
- Options
- Route and tunnel alignment
- Route to consent

Site information papers

Technical reports
- Report on phase one consultation
- Interim engagement report